



Devon Carriages

Wedding Enquiry / Booking Form (Please Circle One)

Name: _____

Address: _____

_____ Postcode: _____

Home No: _____

Mobile No: _____

Wedding details:

Day & Date required: _____

Pickup Address: _____

_____ Postcode: _____

Church / Ceremony Address: _____

_____ Postcode: _____

Time of Service: _____

Reception Address: _____

_____ Postcode: _____

Deposit Enclosed £ _____

Signed _____ Date _____

Please make cheques payable to: "Mrs J Langworthy"

<p>Devon Carriages Barthers, North Whilborough, Newton Abbot, TQ12 5LP Tel: 01803 875702 Mobile: 07910 946397 www.devoncarriages.com Mrs Joanne Langworthy (Proprietor)</p>

BOOKING CONDITIONS

General

A personal visit by a Devon Carriages staff member will be essential; this will allow us to offer our personal comprehensive service and assess your preferred driving route, thereby ensuring the chosen route is suitable and drivable by horse and carriage, and no hazard exists to persons or animals.

An allowance of up to six miles total will be allowed for your day, to include pick up from your home to ceremony, thru to photo and reception venues. Please consider this when planning your route; any distances in excess of this should be discussed during booking process.

As horse drawn vehicles have limitations, you should notify Devon Carriages of any hills that exist on your preferred route to which we will endeavour to accommodate where possible; however your carriage driver must retain the right to alter the preferred route as required.

Smoking or drinking whilst in the carriage is not permitted, this will eliminate the possibility of damage to the interior of the carriage, and avoid any subsequent cost to cover replacement or repair. Charges will also be incurred for any damage to the carriage caused by the conduct of any wedding guests.

Booking

When returning your booking form a non-refundable deposit of £150 is required to secure your special day, and the balance to be paid at least 8 weeks prior to the event or upon receipt of our Invoice, whichever is sooner.

Devon Carriages will make every effort to provide the turnout requested, however in unlikelihood of illness to horses and /or breakdown Devon Carriages retains the right to substitute with a suitable alternative vehicle.

Should in the unlikely event you experience any dissatisfaction, customers should notify the coachman, or a representative of Devon Carriages without delay, to which we will endeavour to correct any problems that you may have in a swift and courteous manner.

Bookings are accepted on Devon Carriages booking form only.

Cancellations

In the unlikely event that you wish to cancel your booking, you must notify Devon Carriages immediately in writing, failure to do so may result in cancellation fees.

No refunds will be applicable within eight weeks of your booking, wedding carriages are booked many months in advance, and therefore unfortunately we are unlikely to substitute your date with another booking at short notice.

Please read our Restrictions & Safety Policy (both available online, or copies from us) in conjunction with these booking conditions before signing in acceptance.

Signed _____ Date _____

Restrictions

Animal Welfare

Due to animal welfare regulations, and because we care for our horses, there is a maximum weight limit that needs to be applied to the passengers carried in the carriages. Taking into account the driver and footman, and the carriage itself, the balance of weight that could be carried as passengers for the "Vis s Vis" carriage (two horses) would be approx 350 Kg. This would equate to approx 4 average adults. These passenger guidelines may have to be changed depending on the terrain to be travelled. We will of course advise you of this before confirming the booking.

Adverse Weather

If before the wedding is due to start or at any time during the wedding itself the weather becomes hazardous (i.e. high winds and or thunder and lightning) Devon Carriages reserves the right to abandon the journey. We will of course ensure that the occupants of the carriage at the time are transferred to alternate transport where possible. This is a rare and extreme situation and the weather forecast will be checked on the morning of the wedding and will be discussed with you the customer and a decision will be made.

Hills and Inclines

The proposed route that the carriage journey will take is also important. Any long hills or gradients over 3% will need to be considered. When we plan the route with you, to the wedding and onto the reception, we will drive the route with you, in a car, to ensure that no problems will exist.

Lorry Parking

When we arrive for your carriage drive we will normally arrive in a 7.5 ton lorry. This is about 35 foot long and with the rear ramp down, and room to unload the carriage, we require about 7 to 8 car lengths of free space to park and operate in. We will need to ensure this space is available (fairly locally) on the day.

Safety

Your trip with us will be a memorable and treasured experience; however our firm commitment to your safety and the safety of the general public will always take precedence. Therefore, we would like to draw your attention to the safety points below which we ask you to adhere to at all times. Should any persistent flouting of these rules occur, Devon Carriages reserves the right to terminate the booking and no refund will apply.

- Devon Carriages are fully insured, which includes public liability.
- Please ensure that your guests are aware of the potential danger that horses and carriages could present.
- We must insist that children do NOT play, or go near to the horses unless accompanied by a member of the Devon Carriages staff.
- Photographs can be taken, but flash photography close to horse's heads will NOT be permitted.
- Party poppers or similar pyrotechnic devices are not permitted to be used in the vicinity of the horses and carriage.
- The horses wear blinkers and cannot see to the side or rear. Please when approaching to 'pat' the horses, do so from the front. This will prevent them from being startled and possibly jumping.
- Please remain seated at all times whilst the carriage is in motion, no one is to get on or off the carriage unless express permission is given by the driver or footman, to ensure that the carriage has come to a complete stop and the brake has been applied.
- We have a strict no smoking policy, therefore please refrain from smoking in the carriage, or around the horses.
- We are unable to wait outside any venue that is considered dangerous to persons or horses (i.e. Extreme traffic, machinery or any other potential hazard). We will advise of this before the booking is accepted, and will normally drop off the bride and then move to a safe location to wait for the ceremony to finish, and then return to collect.
- Devon Carriages reserve at all times the right to change the journey route, or waiting point if we believe that people or animals may be at risk.